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Statement of Commitment

This Statement of Commitment is made on 8/2/2024 by **WeCare, Inc.** (DIDIN Customer Service LLC)

Subject: Quality Assurance Incentive for WeCare Agents

Commitment:

1. **Incentive Program**: WeCare is committed to providing a monetary incentive to its agents who are assigned to the UTVS account in an effort to bolster efficiency and effectiveness.
2. **Eligibility Criteria**: Agents who achieve a Quality Assurance score of 85% or higher in a given month and are employed by WeCare will qualify for this incentive.
3. **Incentive Amount**: Qualified agents will receive a payment of $30 for each month they meet the eligibility criteria.
4. **Quality Assurance Process**: The Quality Assurance scores will be calculated based on criteria agreed upon between WeCare and UTVS, ensuring fairness and transparency.

This Statement of Commitment outlines WeCare's pledge to UTV Source and agents regarding the Quality Assurance incentive program.

WeCare

By: DocuSigned by: Chris Booth 895AF1DAC8EF4DC...

Name: Chris Booth

Title: CEO

Date: 8/2/2024